



packwisedogtraining.com | packwisedogtraining@gmail.com | 480.275.0997 | 8577 Leah Ln. Flagstaff, AZ 86004

Client Information, Agreements, and Release Forms

Owner's Legal Name: _____

Address: _____

Emergency contact Name and Phone #: _____

Owner's Phone: _____

Owner's Email: _____

Dog's Name: _____

Breed: _____

Veterinarian (Name, Address, Phone #): _____

Gender, Age, and Weight: _____

Make the following representation about your dog: (check all that apply)

<input type="checkbox"/>	Dog has been neutered/spayed	<input type="checkbox"/>	Dog is not reactive
<input type="checkbox"/>	Dog is friendly towards children	<input type="checkbox"/>	Dog has never been declared as dangerous
<input type="checkbox"/>	Dog is crate trained	<input type="checkbox"/>	Dog is good with cats
<input type="checkbox"/>	Dog is house broken	<input type="checkbox"/>	Dog does not have food allergies

Packwise Dog Training and Boarding - *Boarding Client Agreement & Release Form*

This is an important legal document and must be read through thoroughly prior to signing. Your initials and signature below indicate that you have read through this document and agree to all terms.

- (1) Bertelsen, owner and head trainer of Packwise, LLC Dog Training and Boarding (**hereby referred to as "Packwise"**) will endeavor to create as safe an environment as possible for the boarding care of dog(s) identified above under "Dog's Name" (**hereby referred to as the "Dog"**). Owner of dog as identified above under "Owner's legal name" **will hereby be referred to as the "Client"**. The Client agrees, however, that all animals may exhibit unpredictable behaviors, and that Packwise will not be liable for the actions of the Dog. Packwise shall exercise reasonable care for each pet while boarding. Under this reasonable care, OWNER HEREBY RELEASES Packwise, ITS OFFICERS, DIRECTORS, SHAREHOLDERS, EMPLOYEES AND AGENTS FROM ANY AND ALL LIABILITY FOR ANY INJURY OR ILLNESS SUFFERED BY PET WHILE IN Packwise Dog Training and Boarding's CARE AND AGREES NOT TO INITIATE ANY CLAIMS AGAINST Packwise WITH RESPECT TO SUCH CLAIMS. Owner releases Packwise from and waives all claims and liability against Packwise for or attributable to, injury or illness of pet, other animals, or persons. Owner agrees that Owner shall be solely responsible for all acts of and behavior of said pet while it is in the care of Packwise. This includes damage to Packwise structure and/or Packwise property, injury to other animals or persons caused by your animal. Due to the inherent unpredictable nature of animals, outdoor conditions, pests, and other factors beyond the control of Packwise, Packwise cannot guarantee the absolute safety of your animal but will, at all times, exercise reasonable care to keep your animal safe and happy.

(Client's initials)

- (2) The Client agrees to indemnify and hold Packwise harmless from and against any and all claims of injury, expense, costs, loss or damages caused by the actions of the Dog. By signing this document, the Client agrees to indemnify and hold Packwise, and any of their employees, harmless from loss of dog due to fire, theft, accidental injury/death/loss, motor vehicle accidents resulting in injury or death of the Dog, or illnesses resulting in impairment or death of the Dog. Client's initials indicates that the Client will not hold Packwise, or any of their employees, responsible for injury incurred during nail trimming, brushings, or grooming. Furthermore, the Client understands that the Dog will be exposed to other dogs in the facility, and the Client agrees to not hold Packwise legally or financially responsible for any injury or illness resulting from dog-to-dog interactions.

(Client's initials)

- (3) The Client's initials indicate that the Client agrees and understands that the Dog participating in any Packwise program or service is free of any infectious disease, intestinal parasites (including but not limited to Giardia and Coccidia), and is current on all age-appropriate vaccinations, including Bordetella, distemper, parvovirus, and rabies. The Client understands that proof of vaccinations must be provided by the Dog's veterinarian before the Dog may participate in any program offered by Packwise. The Client further understands that the Dog enrolled in Packwise's training and boarding programs must receive treatments for the control of fleas and ticks prior to the start of the Dog's stay. If fleas or ticks are found on the Dog, a topical product or an oral treatment will be given by Packwise at owner's expense. The Client agrees to pay any outstanding balances that may be incurred from the treatment of fleas/ticks and distribution of flea/tick treatment and understands that the Dog will not be returned until all outstanding medical balances are paid. By signing below, the client is agreeing to pay for any stool sample tests and required medications that result in a positive test result for intestinal parasites, including but not limited to Giardia and Coccidia. Packwise agrees to supply the Client with medical documentation and billing information if a random stool sample does come back with positive results.

(Client's initials)

- (4) I, the Client, hereby agree and covenant for myself, my heirs, executors, administrators and anyone else who may claim on my behalf to waive, release and discharge Packwise Dog Training and Boarding, Kassidy Bertelsen, Owen Bertelsen, and its instructors from any and all claims arising out of or in connection with or in any way related to any service provided by Packwise Dog Training and Boarding.

(Client's initials)

Photos/Videos Release Policy

(1a) I hereby assign and grant to Packwise Dog Training and Boarding the right and permission to use, reproduce and distribute, and publish the photograph(s), film(s), videotape(s), audio and video recording(s), electronic representations(s) and/or sound recording(s) made of me and /or my dog(s) at any time during the training and/or boarding of my dog(s) by Packwise Dog Training, and I hereby release Packwise Dog Training or any person that represents Packwise Dog Training from any and all liability resulting from such use, reproduction, distribution, and publication. I understand and agree to having Packwise Dog Training film myself, and any other attendees, during my dog's drop off, lessons, or pick up session.

I hereby authorize the reproduction, sale, distribution, copyright, exhibit, broadcast, and/or electronic storage of any and all such photograph(s), film(s), videotape(s), audio and video recording(s), electronic representation(s) and or sound recording(s) without limitations at the discretion of Packwise Dog Training, and I specifically waive any right to any compensation I may have for any of the foregoing.

(Client's initials)

Payment Policy: Boarding

(1c) By initialing below, the Client understands the refund policy listed below. Balance Due must be taken care of by the beginning of the program. All payments may be made by cash, check, card, or paid through Venmo to the account @packwisedogtraining. If you would like to pay with a check, the check must be sent no later than 2 weeks before the first day of your dog's stay. A 2.6% processing fee will be applied when using either a debit or credit card for payment in person and a 3.5% processing fee will be applied when card information must be manually entered. These processing fees are determined by Square Payment Services and are subject to change without notice. By signing below, the Client understands that to book a boarding stay 50% (not to exceed a \$200 non-refundable deposit determined by the length of stay [example below]) is due at the time of booking and these deposits are non-refundable. **Refund Policy:** Deposits are due in order to secure a booking and all boarding/program deposits are non-refundable regardless of circumstance. If a boarding stay or program has started, no refunds will be authorized even if the dog's program is canceled or ends early as determined by owner. Refunds will only be issues if a cancelation or date modification is made on Packwise Dog Training and Boarding's account. *Example:* If your dog will be staying here for 12 nights with no add-ons, your total for their stay would be \$720. Although 50% of this is \$360, the max deposit amount we require is \$200. This means the remaining balance of \$520 would be due at the time of service.

(Client's initials)

Medical Release and Medical Emergency Policy

(1d) The Client authorizes Emergency medical care to be provided for the Dog by an appropriate emergency veterinary facility to be determined by Packwise if the regular veterinarian is not available, the Dog's regular veterinarian is located out of city or state, or the Client is unable to be reached. The Client understands responsibility for any and all veterinary costs and hereby agrees to reimburse Packwise for any charges related to emergency care including but not limited to treatment, travel expenses, medication, and emergency service fees and understands that the Dog will remain in Packwise's possession until all outstanding balances are paid. Furthermore, the Client authorizes Packwise Dog Training to administer and seek First Aid and resuscitative care for my dog as determined appropriate Packwise Dog Training and Boarding and the Client agrees to indemnify and hold harmless Packwise for any and all results thereof.

(Client's initials)

Spay/Neuter Certification

****PLEASE REVIEW THESE SECTIONS CAREFULLY AS YOUR SIGNATURE IS ONLY REQUIRED ON EITHER SECTION (1e) OR SECTION (1f), AND ONLY APPLIES FOR DOGS WHO ARE 6 MONTHS OF AGE AND OLDER. PLEASE SKIP SECTION (1e) AND (1f) IF YOUR DOG IS UNDER THE SPAY/NEUTER AGE REQUIREMENTS****

(1e) By signing the line below, the Client is certifying that the Dog is, or will be, altered (spayed or neutered) 21 days prior to beginning any program with Packwise Dog Training and Boarding. If the Client signs below stating that the Dog is, or will be, altered by the start of the Dog's program/stay, it is not required for the Client to fill out section (1f) of this form. However, if the Dog will **not** be spayed or neutered (unaltered) prior to beginning any program with Packwise Dog Training and Boarding, the Client must fill out section (1f) of this form to move forward with the Dog's program and may skip section (1e).

****Please sign here only if your dog will be spayed or neutered prior to their boarding**.**

Client's Printed Name:

Client's Signature:

Unaltered Dog Release

The following section is intended for client's whose dogs will NOT be spayed or neutered prior to their boarding stay. If your dog is, or will be, spayed or neutered this section does not apply to you and you may skip over section (1f).

(1f) By signing the line below, the Client is declaring that the Dog is not spayed or neutered (hereby referred to as unaltered), and the Dog will be unaltered prior to staying with Packwise Dog Training and Boarding. The Client agrees to indemnify and hold the Packwise Dog Training and Boarding harmless from and against any claims of injury, expense, cost, loss or damages caused by unaltered males and females dogs in heat and accepts full responsibility of the Dog's actions while the Dog is in or out of Packwise Dog Training and Boarding's possession. The Client also understands that an additional fee will be charged if a female dog enters her heat cycle during her boarding at \$30/night. This fee is due by 6pm (MST) daily as determined by Packwise until the Dog has completed her heat cycle. The same payment fees and terms apply to this "heat boarding fee" as listed above. The Client agrees to release Packwise of any legal or medical issues that may arise during a female's heat cycle and further understands and accepts all risks associated with unaltered dogs, including but not limited to infection, discomfort, accidental pregnancy, change in behavior or temperament, and aggressive outburst. Packwise will work to create a safe and comfortable environment for females entering heat and will help to keep the Dog sanitary given that the Dog will allow physical touch and interactions. The Client agrees to supply a female dog specific diaper for any unaltered female boarding here. By signing below, the Client gives Packwise full rights to seek medical attention for any issues related to the Dog's heat cycle and hereby agrees to reimburse Packwise for any charges related to medical care including but not limited to treatment, travel expenses, medication, and emergency service fees.

Client's Printed Name: _____

Client's Signature: _____

By Signing below, the Client consents and agrees to all statements listed above and certifies that their initials and signatures approve of each listed section.

Client's Printed Name: _____

Client's Signature: _____

Date: _____